



MOBILE SHARPENING SERVICE & FINE CUTLERY
 www.californiacutlery.com
 Email: hello@californiacutlery.com
 Box 5081 • Petaluma, CA 94955-5081
707.776.2776 or 510.525.6700

Order Form

Mail-in Sharpening Order

Date:	How Did You Hear About Us?:	
Your Name:	Salon or Company Name:	
Street Address:		
City:	State: CA	Zip Code:
Country: USA	County:	
Email:	Phone:	
Name on Credit Card (If choosing credit card payment method):		
Credit Card #:	Expires:	CVC Code:

Quantity	Type	Description	Price Each	Total Price
	Cinderella	Cinderella VIP Shears Maintenance Service (Includes Return Shipping)	\$15.00	
	Hasami	Hasami Shears Maintenance Service (Includes Return Shipping)	\$15.00	
	Salon	Salon / Barber / Grooming Shears Maintenance Service	\$25.00	
	Thinners	Thinners / Blenders / Texturizers Maintenance Service	\$25.00	
	SalonTool	Salon Tools / Cuticle Nippers / Nail Clippers Maintenance Service	\$12.00	
	Kitchen	Sharpen and Hone Kitchen / Chef's Knives	\$6.00	
	Serrated	Sharpen and Hone Serrated Blades	\$9.00	
	OS/Cleav	Sharpen and Hone Oversized / Cleavers / Butcher's Knives	\$11.00	
	FP Blade	Sharpen and Hone Food Processor Blades	\$11.00	
	RoboC	Sharpen and Hone Robot Coupe Blades	\$16.00	
	Sporting	Sharpen and Hone Sporting / Tactical / Pocket Knives	\$9.00	
	Scissors	Sharpen Scissors (Kitchen, Office, Craft & Household)	\$6.00	
	FabricSm	Sharpen Small Fabric / Embroidery Scissors	\$9.00	
	FabricLg	Sharpen Large Fabric / Upholstery / Pinking Shears	\$13.00	
	Pruners	Sharpen and Hone Garden Tools / Pruners	\$9.00	
	Loppers	Sharpen and Hone Loppers / Large Garden Tools	\$13.00	
	PaperCtr	Sharpen / Service Paper Cutter	\$25.00	
	Re-edge	New Bevel Edge / Ding, Dent or Divot Removal	\$5.00	
	Re-tip	New Point / Tip Re-Ground and Shaped	\$5.00	
(\$12.00 minimum sharpening subtotal)			Subtotal	
			Discounts	
			Return Shipping	
			Total	

Customer Verification:

I, _____, certify that I am at least 18 years of age, and I assume all liability regarding use of products and the laws regarding the products I have ordered or have sharpened. I release California Cutlery from any liability regarding this transaction. I understand all sharpening is completed at my own risk.

Signature Date

THANK YOU FOR YOUR BUSINESS!

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Mailing Label

Mail-in Sharpening Order

Print out the mailing label,
Fill in your return address
Attach the completed label to your package.

From: _____

To: CALIFORNIA CUTLERY

Sharpening Order

BOX 5081

PETALUMA, CA 94955-5081

USA



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www.californiacutlery.com

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Instructions

Mail-in Sharpening Order

Use our convenient mail-in service. We have a QUICK turnaround time. We sharpen and return within 1-2 business days of receipt. The whole process from the time you mail in your items through return delivery usually takes 7-10 business days. You can choose express mail or next day delivery for faster service.

1. Prepare your package.

To send in your order, first gather the items you need sharpened. Simply individually wrap your scissors (and/or knives & garden tools) in bubble wrap (or several layers of newspaper or other soft packing material). Be sure to tuck in the ends so there are no exposed sharp edges. Tape around the wrapped items. Next pack the wrapped items in an envelope or box with lots of packing material. If using an envelope, we recommend adding cardboard for reinforcement.

2. Complete our order form or write us a note. Be sure to include your shipping address and telephone number with your order.

3. Decide how you will make payment. If you prefer to send in a check or money order with your order, simply complete our mail order form and enclose your payment. If you want to pay by credit card or PayPal, just go ahead and send us your order, once received, we'll send you an invoice by email. It's that simple!

We charge actual return shipping costs. To calculate the return shipping cost, simply use the amount you pay for freight/postage to ship your items to us. You may use the carrier of your choice. We will use USPS or UPS unless you specify otherwise. If you plan to use FedEx, please contact us before shipping and to schedule a pickup. For help with return shipping amounts, call us or send us an email.

(Note: Cinderella VIP Shears service is \$15.00 per pair including return shipping!)

4. Double check your package for items well-wrapped, order form or documentation, and payment. **Seal** your package tightly. Tape all edges closed. Print your return address on the envelope.

Send your package to:
CALIFORNIA CUTLERY
BOX 5081
PETALUMA, CA 94955-5081

We highly recommend you purchase shipping insurance to help protect your investment. We find using the USPS Priority Mail to be reliable, but want to give you the insurance option. We are not responsible for any lost or damaged packages. Please make sure you pack your blades well, we want you to be a satisfied customer!

5. After you ship your package, please **contact us** by phone, [email](#) or our [contact form](#) to let us know your order is on its way. Also, if you prefer to give your credit card payment information to a live person over the phone, feel free to inform us in the same phone call.

Once received, we will contact you and immediately sharpen and ship back to you.

We look forward to receiving your order. Please contact us with any questions.

California Cutlery

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